

A meeting of the Local Police & Fire Scrutiny Committee will be held on Thursday 23 June 2022 at 3pm.

Members may attend the meeting in person or via remote online access. Webex joining details will be sent to Members and Officers. Members are requested to notify Committee Services by 12 noon on Wednesday 22 June 2022 how they intend to access the meeting.

In the event of connectivity issues, Members are asked to use the *join by phone* number in the Webex invitation and as noted above.

Please note that this meeting will be live-streamed via YouTube with the exception of any business which is treated as exempt in terms of the Local Government (Scotland) Act 1973 as amended.

Further information relating to the recording and live-streaming of meetings can be found at the end of this notice.

IAIN STRACHAN
Head of Legal & Democratic Services

BUSINESS

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| NEW BUSINESS | |
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The reports are available publicly on the Council's website and the minute of the meeting will be submitted to the next standing meeting of the Inverclyde Council. The agenda for the meeting of the Inverclyde Council will be available publicly on the Council's website.

Please note: this meeting may be recorded or live-streamed via You Tube and the Council's internet site, where it will be capable of repeated viewing. At the start of the meeting the Provost/Chair will confirm if all or part of the meeting is being recorded or live-streamed.

You should be aware that the Council is a Data Controller under the Data Protection Act 2018. Data collected during any recording or live-streaming will be retained in accordance with the Council's published policy, including, but not limited to, for the purpose of keeping historical records and making those records available via the Council's internet site or You Tube.

If you are participating in the meeting, you acknowledge that you may be filmed and that any information pertaining to you contained in the recording or live-stream of the meeting will be used for webcasting or training purposes and for the purpose of keeping historical records and making those records available to the public. In making this use of your information the Council is processing data which is necessary for the performance of a task carried out in the public interest. If you are asked to speak at the meeting then your submission to the committee will be captured as part of the recording or live-stream.

If you have any queries regarding this and, in particular, if you believe that use and/or storage of any particular information would cause, or be likely to cause, substantial damage or distress to any individual, please contact the Information Governance team at dataprotection@inverclyde.gov.uk

Enquiries to - **Lindsay Carrick** - Tel 01475 712114



**Inverclyde Performance Report
1st January 2022 - 31st March 2022**



**SCOTTISH
FIRE AND RESCUE SERVICE**
Working together for a safer Scotland

**Working together
for a safer Scotland**

Inverclyde Performance Report

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Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within Inverclyde and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in Inverclyde to ensure we are all “**Working Together for a Safer Scotland**” through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across Inverclyde Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for Inverclyde identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police / Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

| | Accidental Dwelling Fires | Accidental Dwelling Fire Casualties | Unintentional Injury and Harm | Deliberate Fire Setting | Non-Domestic Fire Safety | Unwanted Fire Alarm Signals |
|-------------------------|---------------------------|-------------------------------------|-------------------------------|-------------------------|--------------------------|-----------------------------|
| Inverclyde Central | 6 | 0 | 0 | 15 | 1 | 12 |
| Inverclyde East | 0 | 0 | 3 | 32 | 1 | 10 |
| Inverclyde East Central | 1 | 0 | 0 | 30 | 0 | 6 |
| Inverclyde North | 4 | 1 | 1 | 11 | 0 | 14 |
| Inverclyde South | 1 | 0 | 3 | 6 | 3 | 17 |
| Inverclyde South West | 1 | 0 | 2 | 12 | 0 | 5 |
| Inverclyde West | 0 | 0 | 4 | 8 | 0 | 11 |

| | | | | | | |
|------------------------------|-----------|----------|-----------|------------|----------|-----------|
| Total Incidents | 13 | 1 | 13 | 114 | 5 | 75 |
| Year on Year Change | -52% | -91% | 18% | 5% | -38% | -23% |
| 3 Year Average Change | -4% | -12% | -10% | 27% | -4% | -4% |

About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

- Activity levels have reduced by more than 5%
- Activity levels have reduced by up to 5%
- Activity levels have increased overall

Inverclyde Activity Summary



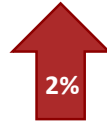
145

fires
primary & secondary



63

special
services



159

false
alarms



367
total number of
incidents



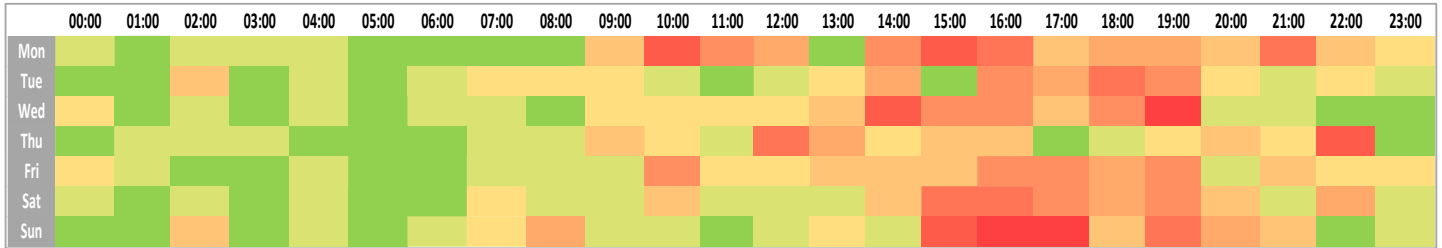
15
fire & non-fire
casualties



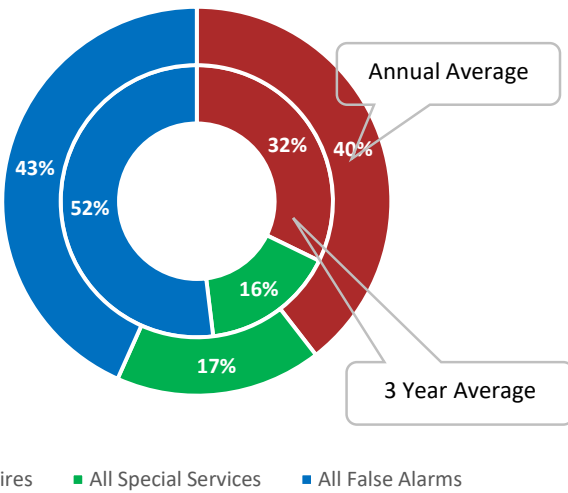
£147,750
economic cost of
ufas incidents

*data above is year on year change

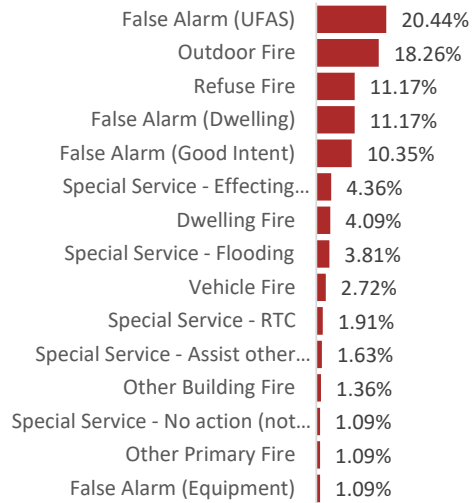
Activity by Time of Day



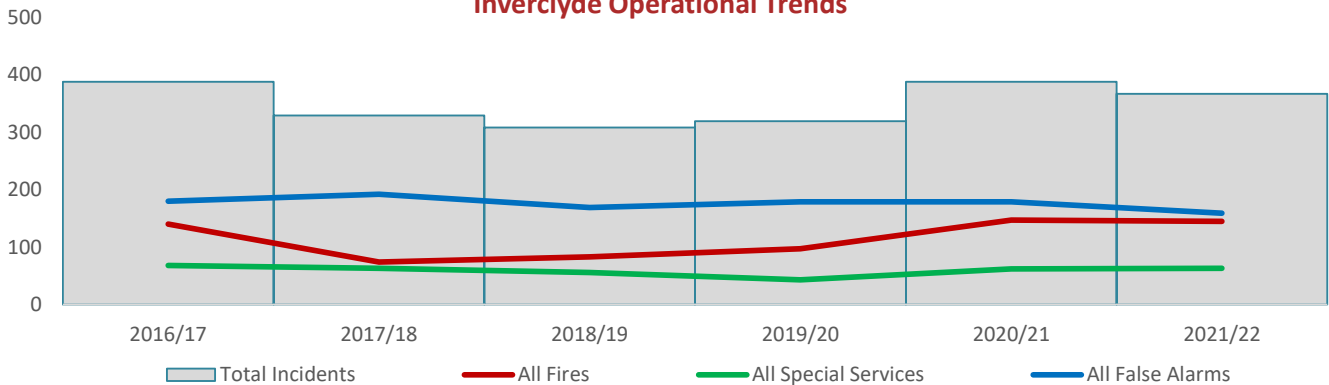
Incidents by Classification



Top 15 Incidents Types by %



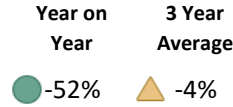
Inverclyde Operational Trends



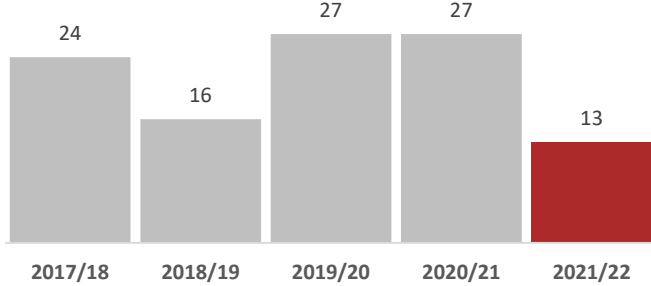
Domestic Safety - Accidental Dwelling Fires



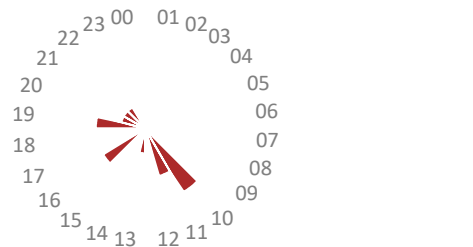
Performance Summary



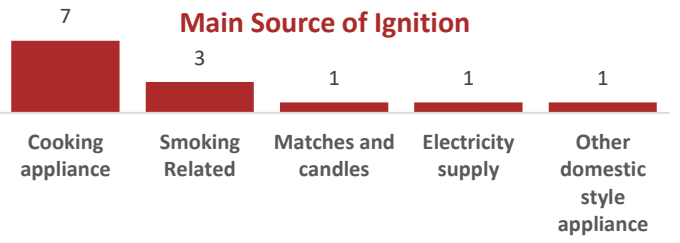
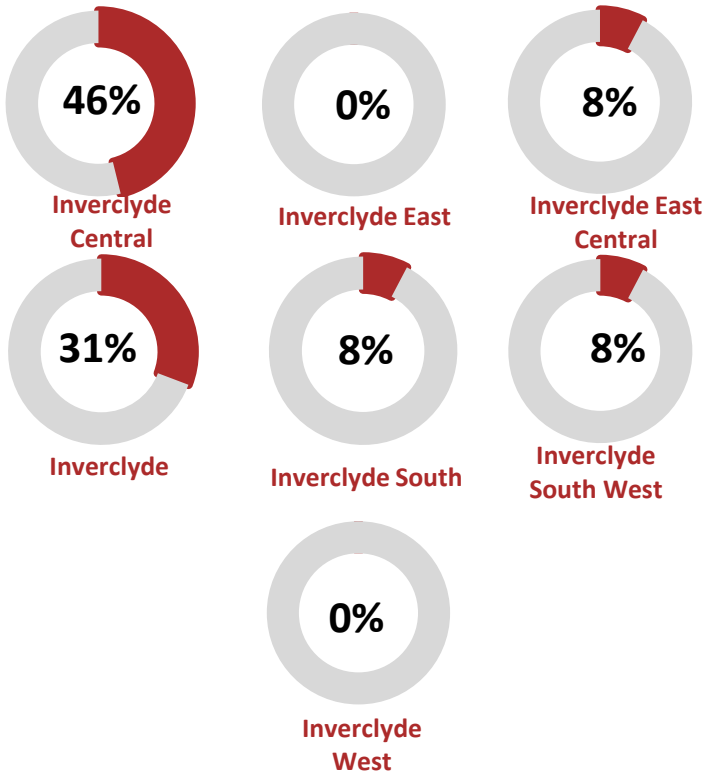
Accidental Dwelling Fires



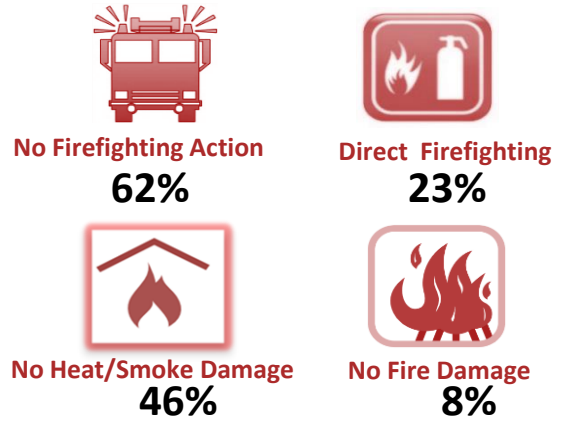
Accidental Dwelling Fires by Time of Day



Accidental Dwelling Fires Activity by Ward (% share)



Severity of Accidental Dwelling Fires



Human Factors



Automatic Detection & Actuation

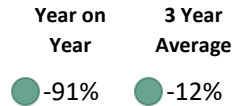


It is welcomed to see continued reduction in accidental dwelling fires and related casualty statistics within Inverclyde. Information on our activity is shared with partners at Inverclyde Hub meetings which expedites preventative and educational activity within our wards. Operational Crews carry out post domestic response activity at every accidental dwelling fire and domestic incidents supported by our community action team for more co-ordinated activity. The provision of detection equipment continues to reduce the severity of damage and injury where incidents occur.

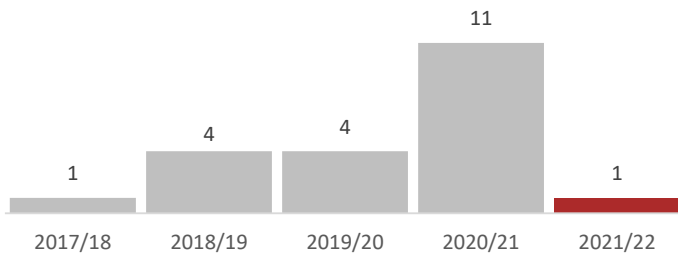
Domestic Safety - Accidental Dwelling Fire Casualties



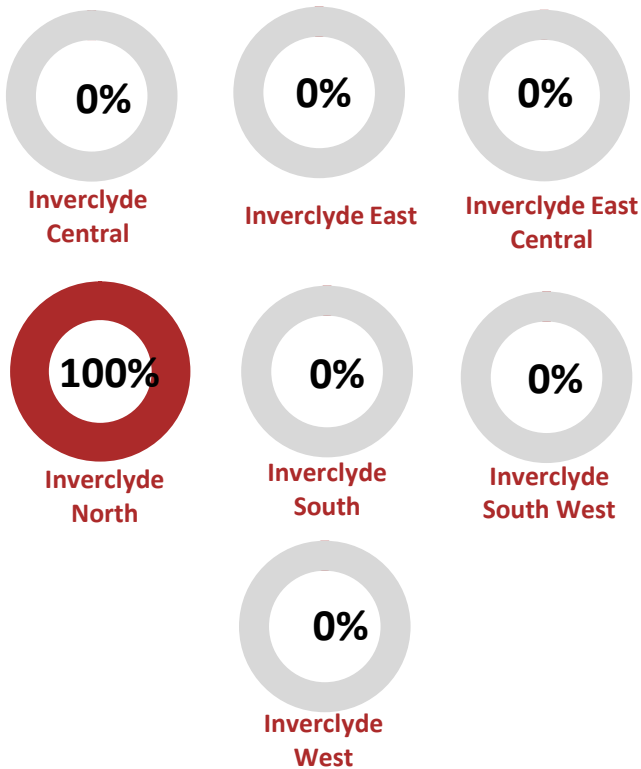
Performance Summary



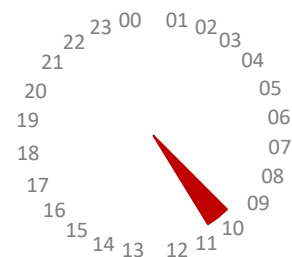
Accidental Dwelling Fires Casualties



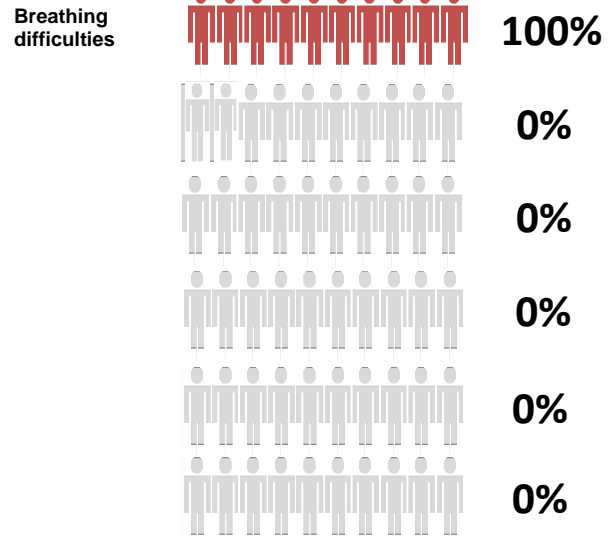
Accidental Dwelling Fire Casualties by Ward (% share)



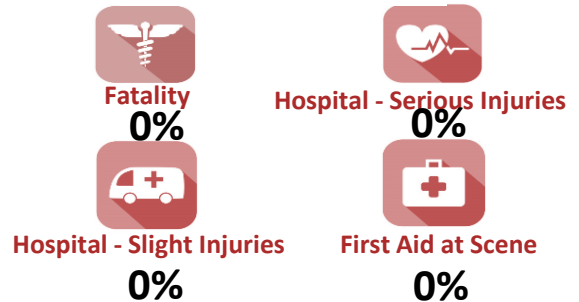
Fire Casualties by Time of Day



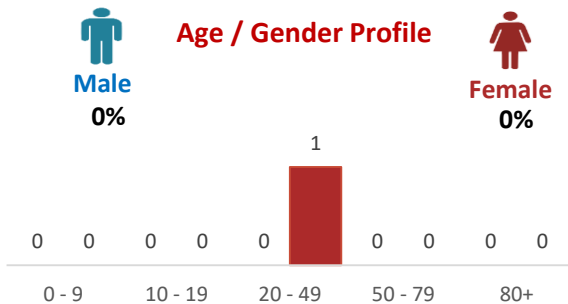
Nature of Injury



Extent of Harm



Age / Gender Profile



A significant reduction this reporting year for accidental fire casualties. We will continue to support this welcome reduction with our prevention and educational activity, thematic action plans throughout the year and provision of free single point smoke detection to the community. We will support the community with advice and support regarding the recent Fire Detection legislation including signposting to partner agencies and fitting linked systems to households meeting high risk criteria.

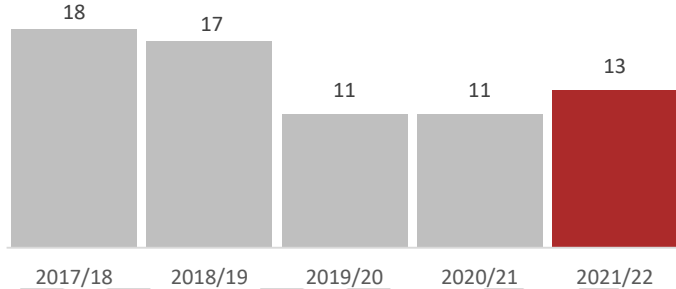
Unintentional Injury and Harm



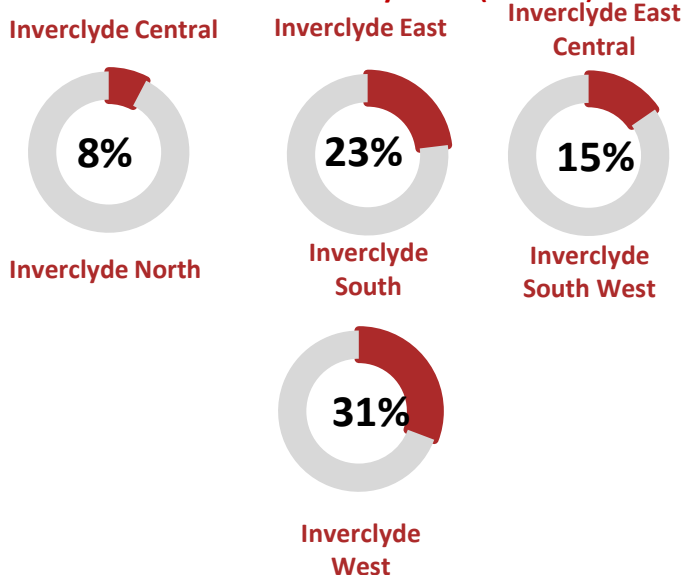
Performance Summary

Year on Year ◆ 18%
3 Year Average ● -10%

Non-Fire Casualties

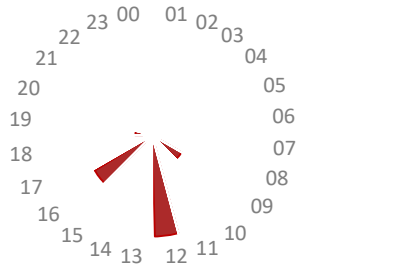


Non-Fire Casualties by Ward (% share)

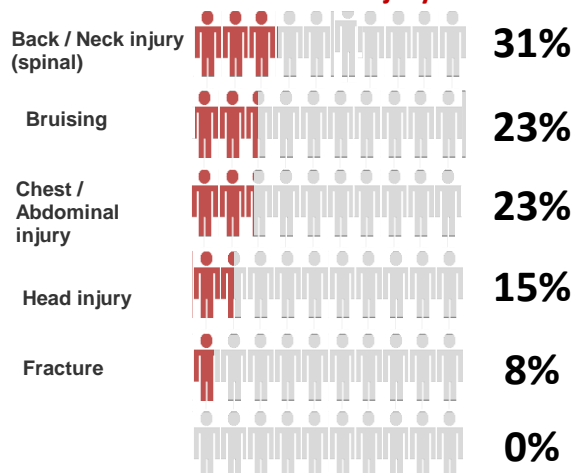


A slight increase in unintentional harm with most of these injuries being attributed to road traffic collisions. Severity of injuries is low, with most incidents recorded as precautionary checks up at hospital or first aid on scene. We will continue our partnership approach to road safety education throughout the year and one of our Community Action Team has taken on the role of Road Safety Champion for our area to focus on this area of activity and prevention. As the summer approaches we will also focus on water safety with preventative partnership work led by our Water Safety Champion and integral to the national PAWS initiative (Partnership Approach to Water Safety).

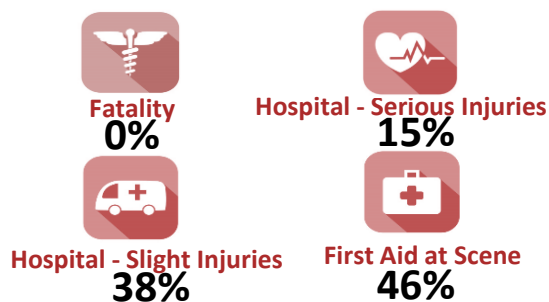
Non-Fire Casualties by Time of Day



Nature of Injury



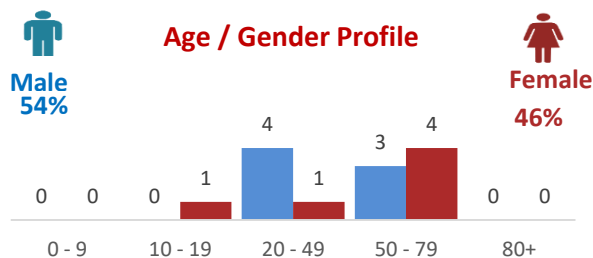
Extent of Harm



Non-Fire Emergency Activity



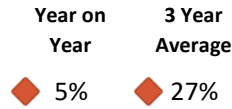
Age / Gender Profile



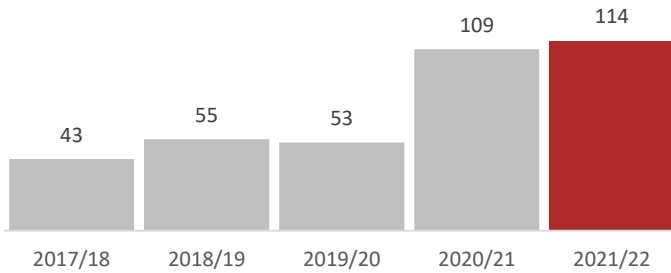
Deliberate Fire Setting



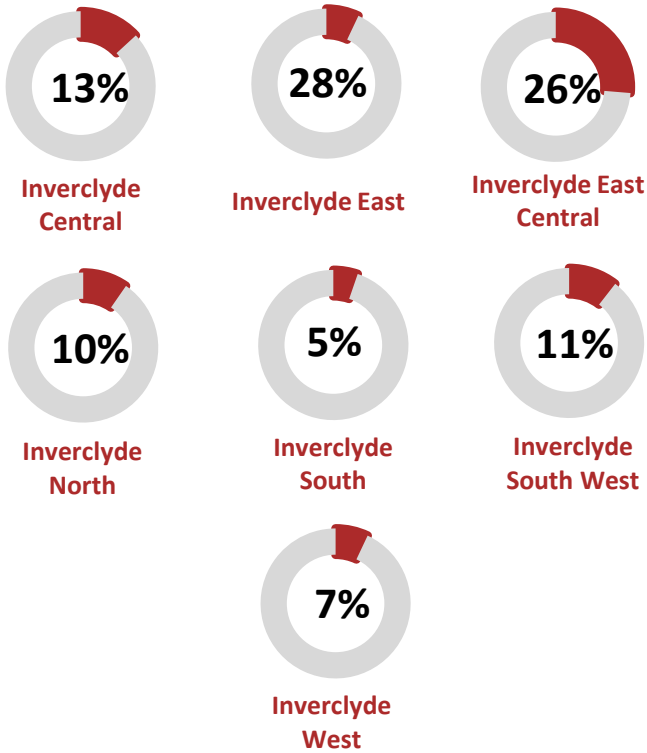
Performance Summary



Deliberate Fires



Deliberate Fires by Ward (% share)

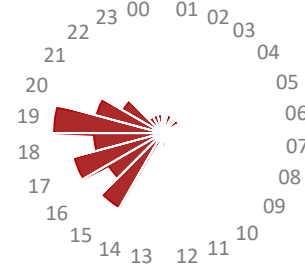


Definitions

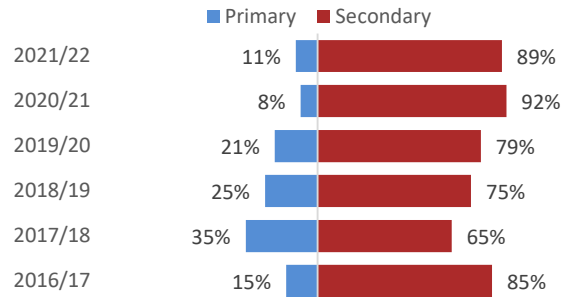
Primary Fires - all fires in buildings, vehicles and outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances

Secondary Fires - fire incidents that did not occur at a primary location, was not a chimney fire in an occupied building, did not involve casualties (otherwise categorised as a primary incident) and was attended by four or fewer appliances.

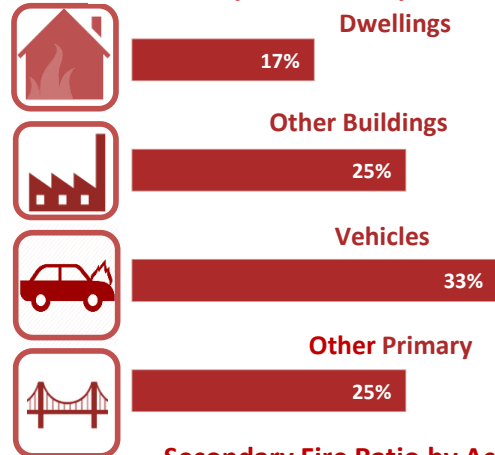
Deliberate Fires by Time of Day



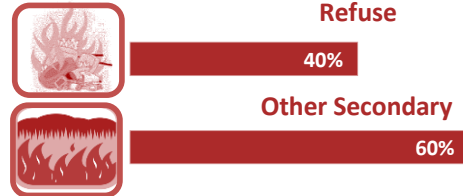
Deliberate Fires by Classification



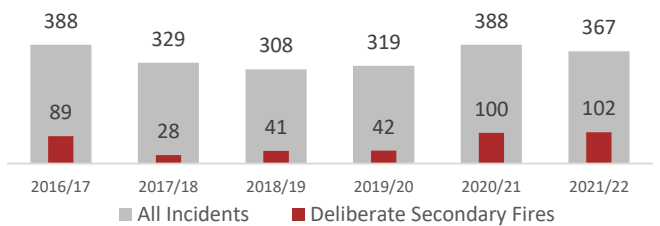
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



Deliberate Fires Compared to Operational Activity

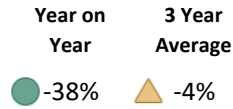


An increase in deliberate fire setting this reporting period, some of this is attributed to seasonal variations in respect of deliberate secondary fires. Focusing on this increased activity we will continue to work closely within the Inverclyde Hub partnership and our area is represented on a national working group within SFRS, established to focus on deliberate fire reduction strategies.

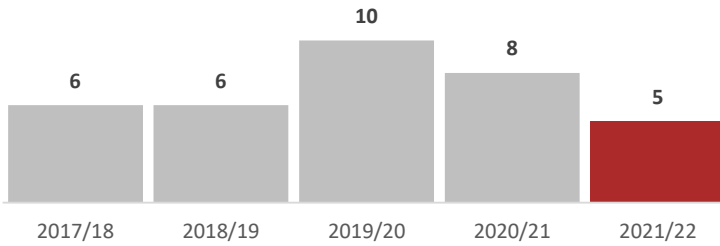
Non Domestic Fire Safety



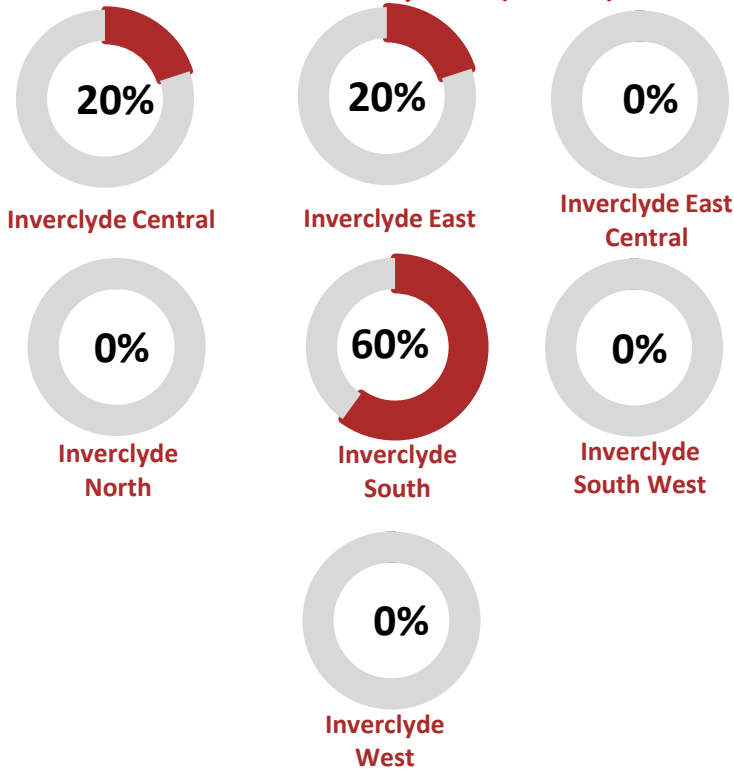
Performance Summary



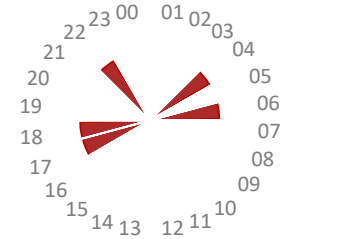
Non Domestic Fires



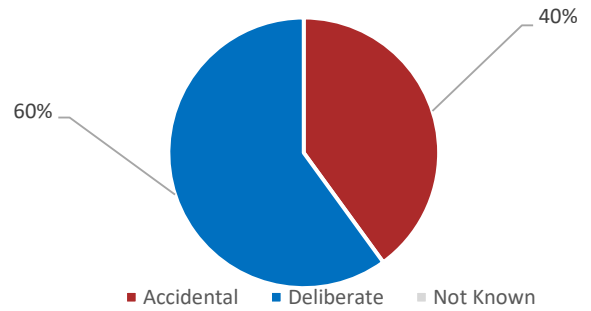
Non-Domestic Fires by Ward (% share)



Non-Domestic Fires by Time of Day



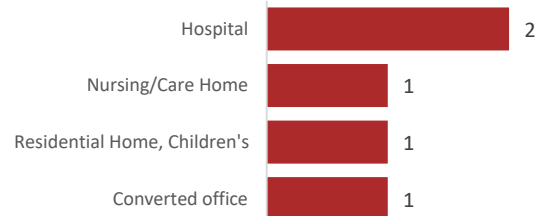
Non-Domestic Fires by Nature of Origin



Severity of Non-Domestic Fires



Non-Domestic Fires by Premises Type



A welcome downward trend continues within non-domestic fire incidents. Where incidents are occurring, the severity is low. Our team of protection officers provide legislative support to duty holders.

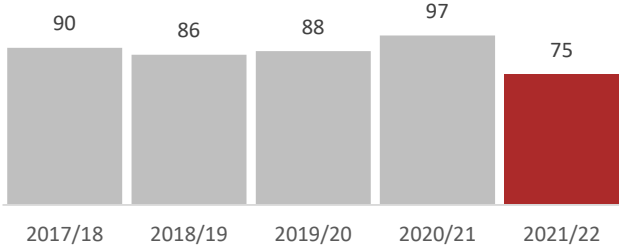
Unwanted Fire Alarm Signals



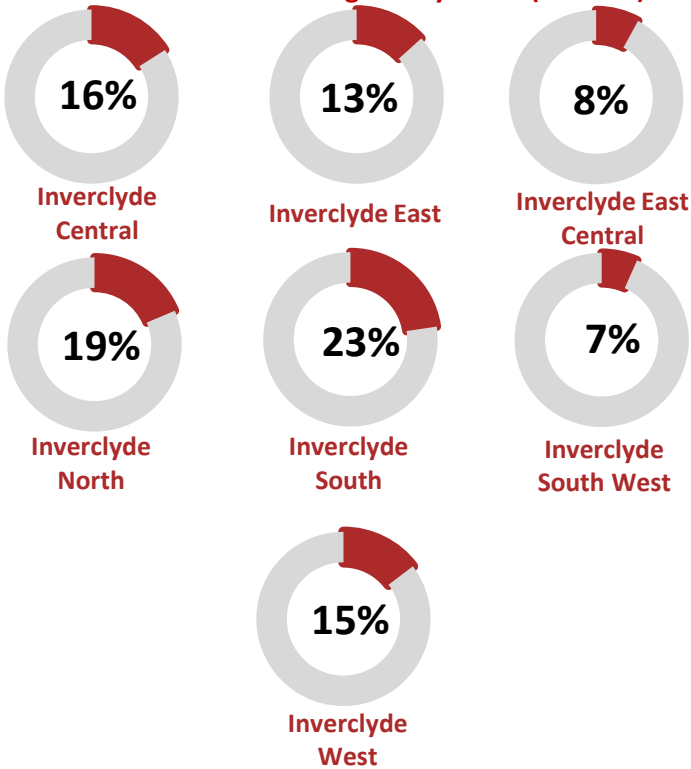
Performance Summary

Year on Year ● -23% 3 Year Average ▲ -4%

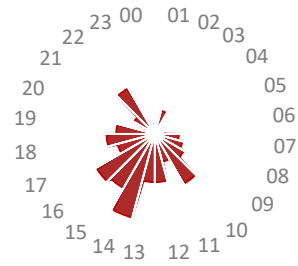
Unwanted Fire Alarm Signals



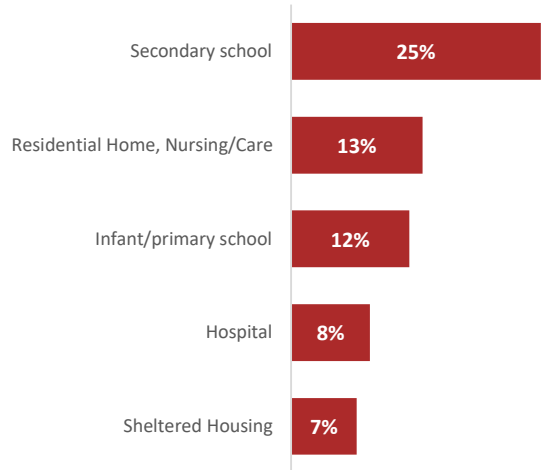
Unwanted Fire Alarm Signals by Ward (% share)



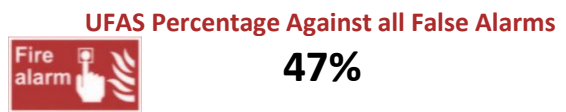
Unwanted Fire Alarm Signals by Time of Day



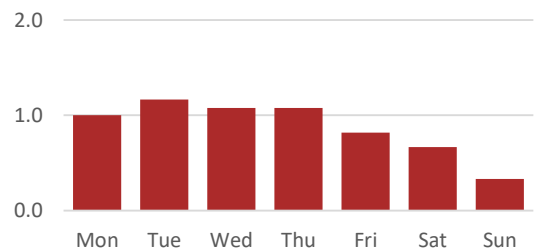
Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals Activity Ratios



Average Unwanted Fire Alarm Signals per Day



A welcome reduction in our Unwanted Fire Alarm Signal (UFAS) activity. As we move towards implementation of a new approach to UFAS during early 2023 as reported to committee recently, we anticipate a significant reduction in these calls which will provide valuable daytime capacity for additional focus on Firefighter and Community Safety activities

Agenda Item 3



Scottish Fire and Rescue Service

Strategic Plan 2022-2025

1. INTRODUCTION

We are delighted to introduce the Scottish Fire and Rescue Service (SFRS) Strategic Plan 2022-2025

As we approach our 10th anniversary in 2023, this is our fourth Strategic Plan and the first one that aligns to our [Long-Term Vision](#) for the Service which we published in 2021. In our Vision we set out our ambitions to be a progressive organisation, centred around people's needs, inclusive of all and better connected to our communities. This Plan marks the next steps towards realising that Vision. It also builds on our organisational [Values](#), demonstrates our commitment to further modernising the Service by doing more for our communities and changing how we work. It further strengthens our approach to prevention while maintaining an excellent emergency response and addressing the repair and replacement challenges within our estate.

This Plan will deliver against the strategic priorities set out for the Service by the Scottish Government in the [Fire and Rescue Framework for Scotland 2022](#). It comes at an important time for Scotland as we recover and learn lessons from COVID-19. In response to the pandemic and to help Scotland recover from its impacts, the Scottish Government has committed to:

- Developing a progressive, wellbeing economy for Scotland
- Building public services on a person-centred basis
- Addressing issues of systemic social and economic inequality
- Strengthening partnership working across public services

As a Service committed to the Christie reform principles, we will play our part in achieving these wider ambitions for Scotland. In producing this plan, we have ensured that our actions will support these priorities for Scotland as we work to improve the safety and wellbeing of our communities.

Although we pride ourselves on our ability to plan our services for a future Scotland, the pandemic has shown it is impossible to fully predict the future. As such, we have set out what we need to achieve over the next three years within this Plan. We also highlight some of the challenges we are faced with and the barriers we will need to overcome to achieve more for Scotland. We must address the problems of an ageing estate and operating systems that need upgraded. We also need to maintain an extensive fleet of vehicles and equipment that supports what we do, whilst taking steps to reduce our carbon consumption. We will have to achieve this by working more flexibly across the whole country. But to do so, we will require significant investment and sustained commitment over the next three years and beyond.

Finally, the commitments within this Plan are only possible because of the excellent work of all our people. They are truly inspirational and we would like to thank them all for everything they do for each other and the people of Scotland. We would also like to thank our partners and communities who we proudly serve and who support us in what we do.

2. WHAT IS THE STRATEGIC PLAN 2022-25?

The SFRS was established in April 2013. Since then we have produced strategic plans every three years to detail the activities we undertake to contribute to the safety and wellbeing of Scotland's communities, whilst keeping our firefighters safe.

This Strategic Plan outlines the high-level outcomes through which we will continually work towards our overall purpose, as outlined in the Fire and Rescue Framework for Scotland 2022: **'To work in partnership with communities and with others in the public, private and third sectors on prevention, protection and response to improve the safety and wellbeing of people throughout Scotland.'**

[The Fire and Rescue Framework for Scotland 2022](#) also sets for us seven strategic priorities and we have a statutory duty to have regard to these when developing our Strategic Plan:

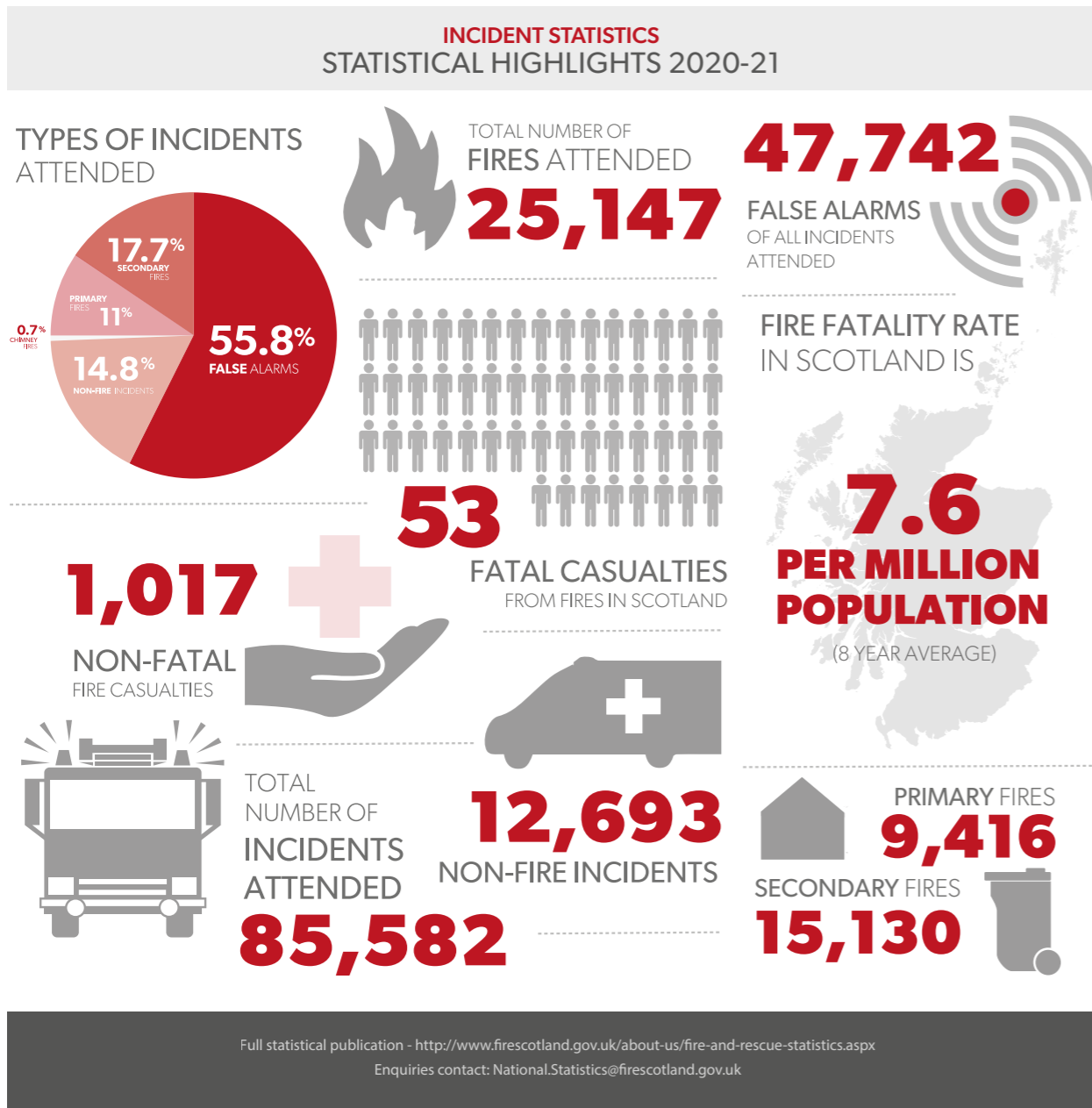
- Prevention and Protection
- Response
- Innovation and Modernisation
- Climate Change
- Effective Governance and Performance
- Partnership
- People

SFRS Long-Term Vision

As well as considering the Fire Framework, this Strategic Plan supports the achievement of our [SFRS Long-Term Vision](#). Our Vision is an aspirational document which was shaped by our staff and stakeholders. It sets out our future direction and outlines where we want to be in ten years' time. This Plan outlines the next stage in that journey.

Our Plan has been developed with these important documents in mind, with our seven Outcomes complementing the strategic priorities of the Fire and Rescue Framework for Scotland. We have developed this Plan in consultation with our people, a range of our partners across the country and the people of Scotland.

3. HOW WE HELPED TO KEEP SCOTLAND SAFE DURING 2020/21



4. OUR SERVICE, OUR AMBITIONS FOR SCOTLAND'S COMMUNITIES

We are the fourth largest fire and rescue service in the world. Our key role will always be to respond to fires and other emergency incidents but we do much more than that. In communities across Scotland, you'll find us:



We firmly believe that the best way to deal with any type of emergency is to try and stop it from happening in the first place. With a key focus on prevention, particularly in support of the most vulnerable members of society, we work with our partners across the country to deliver: crucial fire safety campaigns; prevention interventions; and work on a wide range of public safety initiatives that keep people and businesses safe. Because of this and because our firefighters, both wholtime and on call, are so valued within their communities, we have an ambition to develop our offer to Scotland. As we develop this offer we must ensure

that the facilities and equipment we use are of the highest standard. They need to be modern, purpose designed for the 21st century and safe for our people. This will help us retain those who currently work for us while attracting new people to help us become a more diverse organisation that reflects the communities of modern Scotland.

We will keep improving people's lives and the safety and wellbeing of the communities we serve; by reducing the risk from harm and working in collaboration with our partners and communities.

5. OUR OPERATING ENVIRONMENT FOR THE NEXT 3 YEARS

The delivery of this Plan will be influenced by the following challenges we face within our operating environment and how we will work to resolve them.

Recovering and learning from COVID-19

Throughout the pandemic, we adapted swiftly alongside our partners to provide life-saving and innovative services for our communities. The impacts of the pandemic are not over and will have a lasting effect on us, communities and businesses over the years ahead. It is imperative that we put key lessons we have learned from the pandemic into place to help us, and Scotland, fully recover.

Flexibility

Being a more flexible organisation was key to how we responded to the COVID-19 pandemic. We will maintain our agile and flexible approach to deliver what is required of us by our communities. This means avoiding a "one size fits all" mentality and approach so that we can respond to differing community needs appropriately.

Service Modernisation

We will develop our offer to communities as an emergency service based on a better understanding of changing risk and reshape the use of our resources and service activities. However, achieving more to support and safeguard our communities within existing resources will be our biggest challenge.

Budgeting Responsibly

Over the next three years we will face significant budgetary pressures in both our resource and capital budgets. We will be faced with high levels of inflation in the goods and services we need to purchase to deliver our services. We are likely to see challenges emerging for our people around the increased cost of living and the pressures this places on them and their households. We also face a significant and growing investment need in our estate which requires ongoing decarbonisation. Our buildings are ageing and many require substantial upgrading or replacement. Failure to invest in our estate will add further pressure to our resource budget as we increasingly spend more money to overcome the repair costs that come from an ageing set of buildings. We will

always balance our budget; we are required to do so by law. However, given these pressures we will need to make hard choices on timing and financial capacity as we modernise the Service whilst maintaining current financial sustainability and budgetary control.

Climate Emergency

The impacts of climate change will increase over time. We will have to respond to more weather-related incidents which will increase in intensity, impact and frequency and continue to ensure our firefighters are properly trained, equipped and supported in this.

Demographic Change

People are living longer and care will increasingly shift from institutional settings towards home-based care. This change will generate new demands as Scotland seeks to support our population to age well in safe and resilient communities, while we work to reduce the risk of fire and other forms of unintentional harm within homes. We will continue our crucial work with communities and our partners to prevent such harm from happening and develop our service offer in supporting the vulnerable members of Scotland's communities.

Place

We are a national service, delivered locally. We are committed to understanding the changing risks across the country and meeting community needs in ways that work best for them. We will support the wider public service reform agenda of adopting a place-based approach to how public services are designed and delivered. This will shape how we work to ensure that our communities are safer, stronger and more resilient.

Resilience

We play an important role helping communities become more resilient. Whether in safeguarding people and communities against the impacts of a pandemic, the effects of adverse weather events, dealing with the threat of terrorism and much more. There remains a vital need and a statutory duty for us to work with our communities and emergency service partners to prepare better to meet these threats as they evolve over time.

People

Ensuring the safety of our firefighters and ensuring the wellbeing of communities has always been at the heart of how we operate. This approach of putting people first remains at our core. We will continue to place a strong focus on meeting people's needs as we change how we work.

Engagement and Empowerment

To make good decisions you need to engage people in the decision-making process and empower them to make appropriate choices for themselves. We are committed to working this way, both with our own people and with our communities. This will help us

arrive at better decisions which will make us a stronger and more successful organisation.

Managing Change

We have and will continue to run large change projects across the Service. Projects can range from introducing new technology systems, undertaking large scale building projects, working with suppliers to develop new types of emergency response vehicles, to changing the ways we work. Throughout the duration of this Plan we will further improve how we manage projects to ensure their effective and efficient delivery.

As we proceed over the next three years we will continually revisit our assumptions about our operating environment and how any changes may impact on how we will work. The detail in the following sections outlines what we will achieve over the lifetime of this Plan. How we will do so will be set out, scrutinised and monitored through both our Annual Operating Plan and Change Plan by our Board and the wider public as we deliver on this Plan's ambitions.

6. OUR OUTCOMES

OUTCOME ONE:

Community safety and wellbeing improves as we deploy targeted initiatives to prevent emergencies and harm.

WHAT WE WILL DO

We firmly believe that preventing problems from arising is better than dealing with them when they occur. Our approach to prevention helps people, communities and the economy stay safe and enables us to support work addressing wider inequalities. As we did during the pandemic, we will continue to share data appropriately with our partners to protect the vulnerable in our communities. To support Scotland's economy we will continue to enforce and provide advice around fire safety legislation to business owners in shops, offices, workshops and factories. We will further expand our prevention work to Scottish households and develop our prevention approaches to influence people's behaviours to help keep themselves safe and improve their wellbeing. We will build on the work with our partners to target education and safety initiatives to those who need it most, including the young and the vulnerable. We will develop our home fire safety visit programme to incorporate wider health and social care considerations and develop a coordinated approach to reducing unintentional harm throughout Scotland.

WHAT SUCCESS WILL LOOK LIKE IN THREE YEARS

By 2025 our prevention work will help individuals, communities, organisations and businesses feel more confident regarding safety within their homes, premises and localities. We will achieve this by:

- Refocusing our preventative activities to address issues of social, economic and health inequalities.
- Leading initiatives with our partners to appropriately share data and information.
- Leading initiatives to reduce unintentional harm in our communities.
- Working with communities, partners and stakeholders to produce and disseminate safety advice and information effectively.
- Improving community safety and wellbeing by working to encourage sustained behavioural change within households.
- Supporting business owners to protect Scotland's non-domestic buildings and premises.

SUPPORTING OUR LONG-TERM VISION PRIORITIES

- Prevention will be at the heart of our service delivery model as it evolves to meet Scotland's changing needs.
- We will be innovative in our use of technology, data and information to change how we work.
- Partnership working will be at the core of how we work.
- We will be driven by a deeper understanding of the needs of our communities.
- We will be a more environmentally sustainable organisation.

EXISTING SFRS STRATEGIES/PLANS THAT WILL HELP US ACHIEVE OUR STRATEGIC OUTCOMES

- Fire Safety Enforcement (Protection) Framework for Scotland 2021
- Community Safety Engagement Planning and Evaluation Policy and Procedure
- Communications and Engagement Strategy

OUTCOME TWO:

Communities are safer and more resilient as we respond effectively to changing risks.

WHAT WE WILL DO

We will apply the lessons learned from the COVID-19 pandemic to how we operate. We will continue our work to understand the changing risks within our communities and strategically decide how best to locate our operational resources based on where the greatest risks lie. We will deliver on the commitments made in our Operational Strategy, ensuring we have the right resources in the right places at the right times and further improve our on call service. We will have the best systems to direct our firefighting activities effectively and continue to ensure all our people have the right skills, training and equipment. We will continue to plan and respond with other emergency services to improve firefighter and public safety.

WHAT SUCCESS WILL LOOK LIKE IN THREE YEARS

By 2025 our effective emergency response will ensure communities remain safe. We will achieve this by:

- Building upon our knowledge of and responding to the changing risks and inequalities faced by our communities.
- Applying the lessons we have learned from COVID-19 to drive sustainable improvement in how we work.
- Training effectively and efficiently as a Service and with our partners to improve community safety.
- Providing the right technology and equipment to keep firefighters safe.
- Improving how we manage calls from the public and deploy our resources to emergency incidents.
- More efficiently responding to false fire alarm calls and improving road safety by reducing the number of blue light journeys we make to them.

SUPPORTING OUR LONG-TERM VISION PRIORITIES

- Prevention will be at the heart of our service delivery model as it evolves to meet Scotland's changing needs.
- We will be innovative in our use of technology, data and information to change how we work.
- Partnership working will be at the core of how we work.
- We will be driven by a deeper understanding of the needs of our communities.

EXISTING SFRS STRATEGIES/PLANS THAT WILL HELP US ACHIEVE OUR STRATEGIC OUTCOMES

- COVID-19 Recovery Plan
- Operational Strategy 2022-2032
- Asset Management Strategy 2019-2029
- Community Asset Register

OUTCOME THREE:

We value and demonstrate innovation across all areas of our work.

WHAT WE WILL DO

We will continue to embed innovation into how we work and operate. As we did throughout the pandemic we will work with others to seek innovative opportunities to drive change and improvement. We will further use our talent, partnerships and resources to develop and improve our systems, processes and performance. We will develop our first Innovation and Improvement Strategy which will set out how, as one of the largest fire and rescue services in the world, we will encourage and drive innovation across all areas of our work and help us make the best use of our resources, adapt to changing risks and drive good practice.

WHAT SUCCESS WILL LOOK LIKE IN THREE YEARS

By 2025 we will embrace innovative approaches to how we operate. We will achieve this by:

- Promoting and embedding a culture of innovation in the Service to develop new ways of thinking and working.
- Delivering new opportunities, partnerships and collaborations to improve both public and our peoples' safety and wellbeing.
- Developing and deploying new digital and other technologies to change how we work and to keep firefighters safe.
- Improving inter-departmental working and knowledge sharing across the Service.
- Implementing a new approach to undertaking research and development.
- Developing further innovative approaches to modernising our estate.

SUPPORTING OUR LONG-TERM VISION PRIORITIES

- We will be innovative in our use of technology, data and information to change how we work.
- Partnership working will be at the core of how we work.
- We will be driven by a deeper understanding of the needs of our communities.

EXISTING SFRS STRATEGIES/PLANS THAT WILL HELP US ACHIEVE OUR STRATEGIC OUTCOMES

- Innovation and Improvement Strategy
- Business Intelligence Strategy 2021-2024
- Digital Strategy
- Operational Strategy 2022-2023

OUTCOME FOUR:

We respond to the impacts of climate change in Scotland and reduce our carbon emissions.

WHAT WE WILL DO

We will further develop the resources needed to tackle the impacts of climate change and we will ensure that these are strategically located across the country. Our firefighters will remain fully trained and equipped to support communities in meeting extreme weather events. We will also make use of other local resources that are available to bolster our response during prolonged or widespread incidents. We will continue to work to reduce our own organisational impact on the environment by changing how we work, how we consume and manage energy and how we behave as we adapt to climate change. Reducing our carbon emissions is the first step in this journey. By 2045 we will become a carbon neutral organisation.

WHAT SUCCESS WILL LOOK LIKE IN THREE YEARS

By 2025 we will reduce our carbon emissions and continue to support our communities to tackle climate change. We will achieve this by:

- Ensuring our people continue to plan, are trained for and equipped to respond to climate change incidents.
- Working with partners to prevent fires, thereby reducing carbon released into the atmosphere.
- Strategically placing specialist resources in areas where there is a greater risk of flooding.
- Reducing our carbon consumption by investing in renewable technologies and reducing energy waste across the Service.
- Investing further in the greening of our fleet by acquiring zero emission vehicles where appropriate.
- Supporting staff to adopt changes and behaviour to support more environmentally friendly working practices.

SUPPORTING OUR LONG-TERM VISION PRIORITIES

- We will be innovative in our use of technology, data and information to change how we work.
- Partnership working will be at the core of how we work.
- We will be a more environmentally sustainable organisation.

EXISTING SFRS STRATEGIES/PLANS THAT WILL HELP US ACHIEVE OUR STRATEGIC OUTCOMES

- Carbon Management Plan 2020-2025
- Climate Change Response Plan 2045
- Energy and Carbon Strategy 2020-2030
- Wildfire Strategy
- Operational Strategy 2022-2032

OUTCOME FIVE:

We are a thriving organisation, use our resources responsibly and provide value for money to the public.

WHAT WE WILL DO

As a progressive organisation our Board will continue to provide robust scrutiny whilst governing responsibly and transparently. We will continue to collect and publish the right data to show how well we are performing, making this information available to the public in ways that are accessible and easy to understand. We will continue to manage our finances, physical and digital infrastructure, vehicles, equipment and supporting infrastructure responsibly and maintain them to the very best of our ability. In addition, as an emergency service and an organisation that is always learning and looking to improve, we will continue to focus on the effective management of risk, and the health, safety and wellbeing of our staff and members of the public.

WHAT SUCCESS WILL LOOK LIKE IN THREE YEARS

By 2025 we will continue to demonstrate how effective we are at managing and sharing our resources, and performing against our objectives and obligations. We will achieve this by:

- Remaining open and transparent in how we make decisions.
- Improving levels of Service performance whilst providing value for money to the public.
- Improving the use of data and business intelligence to support decision making.
- Proactively engaging with and providing more accessible information on what we do for the public and our stakeholders.
- Managing and maintaining our buildings, vehicles and wider infrastructure as well as we can.
- Managing further major change projects and organisational risks effectively and efficiently.

SUPPORTING OUR LONG-TERM VISION PRIORITIES

- We will be innovative in our use of technology, data and information to change how we work.
- We will be driven by a deeper understanding of the needs of our communities.
- We will be a more environmentally sustainable organisation.

EXISTING SFRS STRATEGIES/PLANS THAT WILL HELP US ACHIEVE OUR STRATEGIC OUTCOMES

- Asset Management Strategy 2019-2029
- Long Term Financial Strategy 2019-2029 (revised 2022/2023)
- Medium Term Finance Model 2023 - 2026
- Procurement Strategy 2021-2024
- Governance and Accountability Framework
- Carbon Management Plan 2020-2025
- Climate Change Response Plan 2045
- Energy and Carbon Strategy 2020-2030
- Communications and Engagement Strategy

OUTCOME SIX:

The experience of those who work for SFRS improves as we are the best employer we can be.

WHAT WE WILL DO

We will be the best employer we can be. As an aspirational employer, we will invest to attract and retain the best people to deliver our services to the public. Throughout the COVID-19 pandemic we had to work in more flexible and agile ways. Over the next three years we will embed those changes in how we work and use technology to make day to day tasks easier for our people. We will continue to improve our training to enable our people to develop and maintain their competencies and skills. We will improve our recruitment processes and make our roles more attractive to all members of our communities and develop our approach to youth engagement and employment further. We will continue to nurture an inclusive culture that values and welcomes everybody to be themselves at work. We will provide our people with the dignified work facilities that they deserve and we will work with our representative bodies to champion fairness, equality, partnership, engagement and respect for all. We will continue to be a Fair Work Employer, paying the Living Wage for all of our staff.

WHAT SUCCESS WILL LOOK LIKE IN THREE YEARS

By 2025 we will be an employer that demonstrates our commitment to our people. We will achieve this by:

- Continuing to work in partnership with our representative bodies to ensure the safety and wellbeing of the public and our people.
- Developing and deploying new and more agile ways of working to protect the safety, wellbeing, physical and mental health of our people.
- Providing the best training and development opportunities for all our people to ensure they have the right mix of knowledge and skills.
- Further promoting diversity and expanding our youth engagement and employment programmes.
- Continuing to make working for SFRS more fulfilling and ensuring all our people can have their say regarding how we work.
- Promoting a culture that values inclusion, promotes fairness, equality and respect for all while providing dignified work facilities for our people.

SUPPORTING OUR LONG-TERM VISION PRIORITIES

- We will be an organisation that works in agile and smart ways to support our staff to achieve a positive work/life balance.
- We will invest in developing our leaders and train our staff to the highest standards.
- We will value difference of views, experiences and backgrounds within and out with our organisation.

EXISTING SFRS STRATEGIES/PLANS THAT WILL HELP US ACHIEVE OUR STRATEGIC OUTCOMES

- Mental Health Strategy 2020-2030
- Agile Working Framework
- Communications and Engagement Strategy
- Positive Action Strategy
- Corporate Parenting Plan 2020-2023
- Training Strategy 2020-2025
- Resourcing Plan 2021-2026

7. TELL US WHAT YOU THINK

OUTCOME SEVEN:

Community safety and wellbeing improves as we work effectively with our partners.

WHAT WE WILL DO

Partnership working is at our core. The difference it made to our operations throughout the pandemic was key to helping communities through this challenging time. We will continue to work closely with our partners, including with other fire and rescue services throughout the UK and internationally, to improve firefighter safety and the wellbeing of individuals and communities. We will remain fully committed to Community Planning, and work with partners including Police Scotland, the Scottish Ambulance Service, Local Authorities, Health Boards, the Third Sector and Community Groups throughout Scotland. Partnership working is vital to ensure we perform at our best in all that we do. We will work more closely with our communities to understand their changing needs and include them in the design, development and prioritisation of our services.

WHAT SUCCESS WILL LOOK LIKE IN THREE YEARS

By 2025 we will be recognised as a reliable and valued partner, delivering an effective emergency service and a wide range of place based initiatives with partners across Scotland and further afield. We will achieve this by:

- Continuing our commitment to Community Planning and partnership working across all localities in Scotland.
- Working with our partners to further safeguard the young and our vulnerable adults.
- Working with our partners to address common service demand challenges.
- Sharing more of our premises with partners and seeking efficiencies where we can through collaborative working.
- Engaging more with communities and partners when designing, developing and delivering services.
- Being positively valued by our partners and communities in all that we do.

SUPPORTING OUR LONG-TERM VISION PRIORITIES

- Partnership working will be at the core of how we work.
- We will be innovative in our use of technology, data and information to change how we work.
- We will be driven by a deeper understanding of the needs of our communities.
- We will be a more environmentally sustainable organisation.

EXISTING SFRS STRATEGIES/PLANS THAT WILL HELP US ACHIEVE OUR STRATEGIC OUTCOMES

- Business Intelligence Strategy 2021-2024
- Communications and Engagement Strategy

This draft Strategic Plan 2022-2025 sets out what our broad ambitions will be over the next three years. Your views are important to us and you are invited to tell us what you think of our approach.

The formal consultation for this draft Strategic Plan opened on **Monday 9 May 2022 and will run until Sunday 10 July 2022**. To ensure we review and manage all responses consistently please feedback to us using our online survey. This can be accessed at firescotland.citizenspace.com. After the consultation is closed we will publish the results.

If you cannot access our online survey, or if you would like more information about the Scottish Fire and Rescue Service you can:

Write to: Scottish Fire and Rescue Service Headquarters
Westburn Drive
Cambuslang
G72 7NA

Phone: 0141 646 4501

Visit our website: www.firescotland.gov.uk

Acknowledgements

The Scottish Fire and Rescue Service would like to thank the many people of Scotland and our own staff members who contributed their time, knowledge and experiences to help us develop this document.



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

www.firescotland.gov.uk

Inverclyde Performance Summary Report

Reporting Period: 01/04/21 - 31/03/22



**POLICE
SCOTLAND**
Keeping people safe

Total Crime



-6.8%



5,719 Crimes

Incidents
Recorded

-13.0%



18,436

Common Assault

-6.9%



624

Overall Dishonesty

-9.5%



1,180

Domestic Abuse
Incidents

-9.3%



800

Overall Violent
Crime

-6.9%



724

Sexual Crime

-20.8%



119

Road Traffic Casu-
alties

-8%*



45*against PYTD

Disorder Com-
plaints

-27.6%*



3,138*against PYTD

Missing People

+126.5%



111 *against PYTD

Counter Terrorism



The threat level from INTERNATIONAL TERRORISM is Sub-
stantial —an attack has been deemed as likely to occur.

Housebreaking

-41.3%







108

*All data provided is for the period 1 April 2021 - 31 March 2022 unless otherwise stated. All statistics are provisional and should be treated as management information. All data have been extracted from Police Scotland internal systems and are correct as of 31/03/2022

INVERCLYDE POLICING PRIORITIES 2018-2022

- 1 Drug dealing and drug misuse
- 2 Violence and antisocial behaviour
- 3 Dishonesty
- 4 Road Safety

| PRIORITY AREA | EXECUTIVE SUMMARY |
|--|---|
| Drug supply and misuse  | <p>Drug dealing and misuse continues to be a priority area for our attention in Inverclyde, with communities continuing to express concern about the harm caused by this issue. Although our detections for drug supply are lower than last year we have been proactive in addressing this issue. We continue to gather intelligence for further enforcement action in Inverclyde, however we manage this from a Divisional perspective as criminals do not recognise Local Authority boundaries. There have been 32 drugs supply detections with another 18 awaiting toxicology results in Inverclyde year-to-date, compared to a five year average of 68.8.</p> |
| Violence & ASB  | <p>The level of overall violent crime is down by 6.9% on the previous five year average. Meanwhile, common assaults have also fallen by 6.9% compared to the five year average, to a total of 624. 123 of these assaults were perpetrated against emergency workers, a decrease of 13.5% on the five year average. Disorder incidents are down by 27.6% on the previous year, to a total of 3,138 incidents.</p> |
| Dishonesty  | <p>With the exception of crimes of fraud and theft by shoplifting all crimes of dishonesty have fallen on previous five year average figures. This includes a decrease in crimes of housebreaking (-41.3%) and motor vehicle crimes (-47.4%). Meanwhile fraud has increased by 58.4% on the previous five year average, and theft by shoplifting has increased by 20% on last year and 20.4% compared to five year average figures. Cyber-enabled fraud continues to be a threat to Inverclyde communities, with a range of methods used by suspects to defraud their victims online. This includes phishing and vishing attacks and internet order fraud.</p> |
| Road Safety  | <p>The number of casualties on Inverclyde roads has fallen from 49 to 45. There has been one fatality in the current year. Proactive policing of Inverclyde's roads has led to an increase in reported drink and drug driving offences (+20.9% on previous year).</p> |

POLICE SCOTLAND'S POLICING PRIORITIES 2021-2022

1. Protecting vulnerable people
2. Working with communities
3. Tackling crime in the digital age
4. Support for operational policing

Inverclyde

Performance Summary Report

Reporting Period: 1 Apr 2021 to 31 January 2022



| SECTION | PAGE NUMBER |
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| Executive Summary | 3 |
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| Public Confidence - Complaints & Allegations | 9 |

Introduction

I am pleased to present this report to the Police Fire and Rescue Committee for its information and consideration.

Please note that all data included in this report are management information and not official statistics.

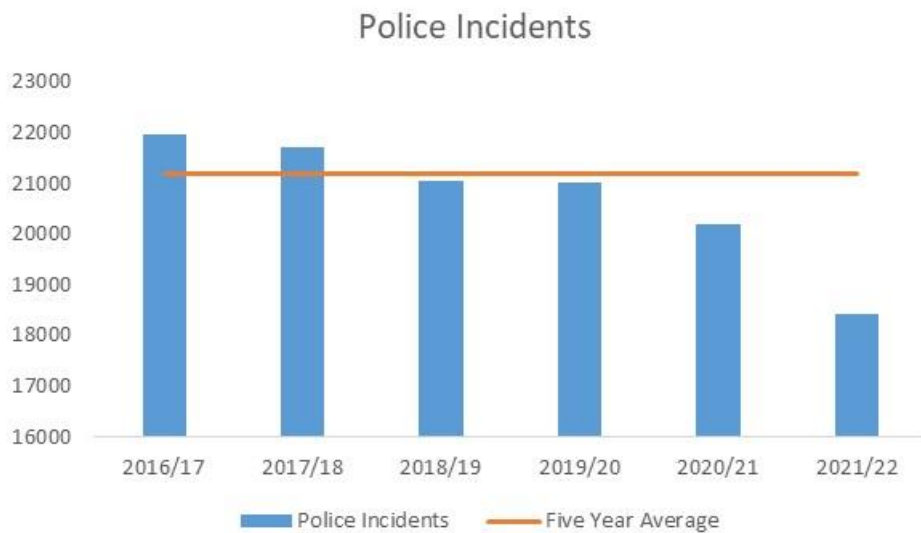
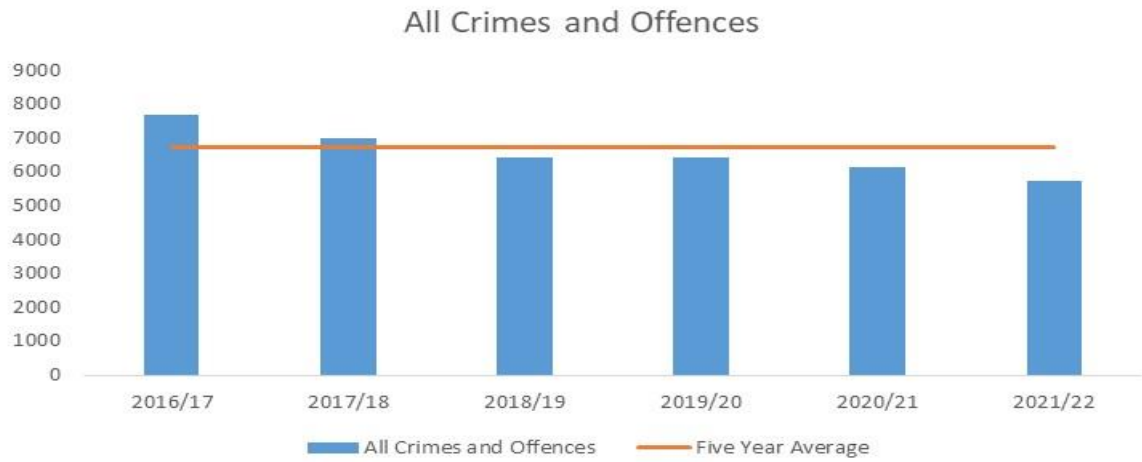
All data are sourced from Police Scotland internal systems and are correct as of date of publication.

Unless stated otherwise numerical comparisons are against the preceding five year average.

It should be noted, the reporting period covered includes the transition from the COVID pandemic into the COVID recovery phase, the trends during this period may not be comparable to future reporting periods.

DEMAND ANALYSIS - * 5YA - PREVIOUS FIVE YEAR AVERAGE CYTD - CURRENT YEAR TO DATE

| CRIME | 5YA * | CYTD * | INCIDENTS | 5YA | CYTD |
|-------------------------|---------|--------|---------------------------|----------|--------|
| Total Crimes & Offences | 6,732.2 | 5,719 | Total number of incidents | 21,189.2 | 18,436 |



CONTEXT

The volume of recorded crime and offences has fallen 15.1% on the preceding five year average, being driven by a fall in all categories of crime with the exception of Group 1 crimes (crimes of serious violence) and Group 5 crimes (proactive crimes). Crimes of indecency, dishonesty, fireraising and malicious mischief, miscellaneous offences and road traffic offences all fell by margins between 9.5% and 29.4%.

Meanwhile, recorded police incidents have fallen by 8.7% on the previous year, and by 11.2% on the five year average.

ONLINE & CYBERCRIME - DATA OVERVIEW

CONTEXT

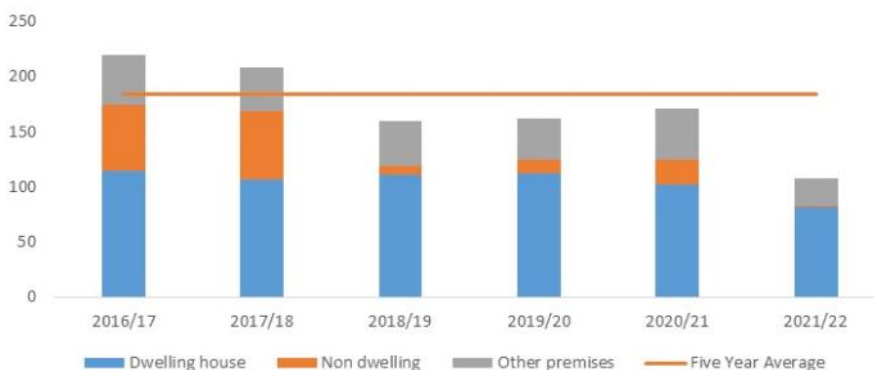


In the period April – March 2022, 206 crimes have been designated as 'cyber-crimes'. 65 of these were relating to 'financial/economic offences, with a further 19 being cyber-enabled sexual offences, 11 being threatening or offensive communications offences, six crimes involving Computer Misuse Act 1990 offences, and one crime being classed as 'other'. Over half (52%) of all 'cyber' sexual crimes involved persons aged 16-20 years.

In April 2022 Inverclyde Police launched "Shut out Scammers" campaign, specifically focusing on cyber-crime, telephone scams and door-step crime. During the campaign officers from Neighbourhood Policing teams, Safer Communities and Trading Standards hosted various awareness events across Inverclyde promoting the campaign via Social Media with practical advice about spotting scammers and helping people to keep safe on-line.

ACQUISITIVE CRIME — DATA OVERVIEW

Housebreaking Crimes



CONTEXT



481 shoplifting crimes have been recorded – an increase of 20.4% compared to the five year average. The detection rate has fallen by 0.8 percentage points on the five year average to 80% in the current year.



Housebreaking crimes (including attempts) fell from a five year average of 184 to 108 crimes (-41.3%). There were fewer HBs to all categories of premises, particularly 'non dwelling' properties which have decreased by 95.7% from the previous year and 97% on the five year average. However the detection rate overall has decreased by 0.5 percentage points on the five year average to a current rate of 17.6%.



Motor vehicle crimes have fallen by 47.4% on the five year average to a total of 90 crimes. Thefts of motor vehicles continue to account for the highest proportion of motor vehicle crime (n=40). The MV crime detection rate is 27.8%, a decrease of 3.5 percentage points on the previous five year average.



Eight bogus caller crimes have been recorded in the current year. Bogus criminals continue to predominantly target older members of Inverclyde's communities offering mainly home improvements.

COUNTER TERRORISM & DOMESTIC EXTREMISM

CONTEXT

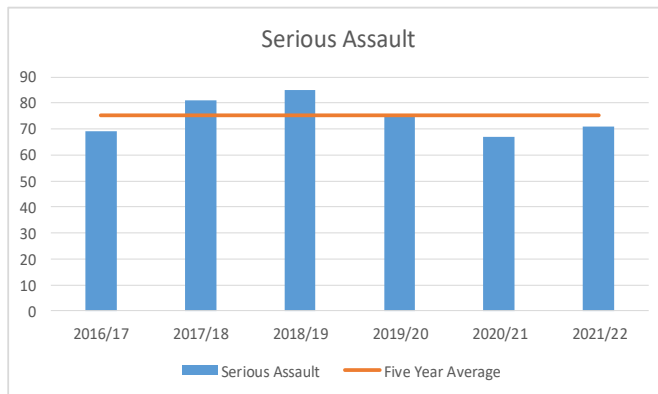
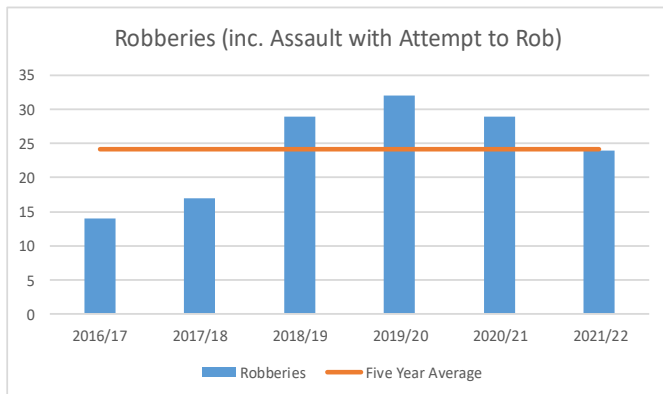
In February 2022 the Home Secretary announced a decrease in the UK's Terrorist Threat Level from 'Severe' to 'Substantial'. This means it is deemed an attack is likely. At this time there is nothing to suggest that there is any specific threat to Scotland. However, the threat from Islamic, Northern Ireland and Right-wing terrorism remains a serious threat.

Inverclyde has an embedded CTLO (Counter Terrorist Liaison Officer) who provides expert guidance and support regarding emerging threats from national and international terrorism & Extremism.

CTLO in conjunction with National Counter Terrorism teams have been providing support, security advice and guidance to locally elected representatives.

ANTISOCIAL BEHAVIOUR, VIOLENCE & DISORDER - DATA OVERVIEW

1 April 2021 to 31 March 2022 - OBJECTIVE: Reduce the number of victims of violent crime



CONTEXT

139 Group 1 crimes of violence have been recorded YTD – an increase of ten percent on the preceding five year average (n=126.2). Two murders and three attempted murders have been recorded YTD. Meanwhile, robberies have fallen by 0.8 percent and serious assaults by 5.8% compared to the five year average. The detection rate for Group 1 crimes is 61.9%, compared to the five year average rate of 70.7%. Work continues to address this decrease.

Common assaults are down by 6.9% on the five year average, to a total of 624. 123 crimes targeted emergency workers (most commonly police officers). The detection rate for common assaults fell from a five year average of 69.3% to 65.7% in the current year.

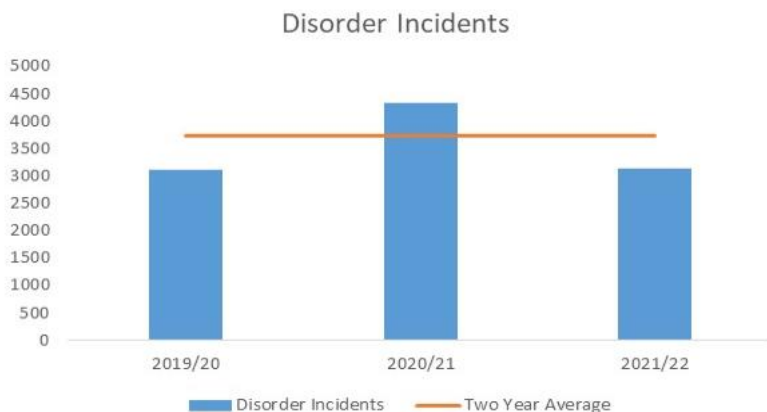
48 fire-raising crimes have been recorded a decrease of 6.6% on the previous five year average (n=51.4). The current detection rate is 12.5%, compared to the five year average rate of 15.2%. Meanwhile, recorded vandalism crimes fell from a five year average of 621.2 crimes to 460 crimes.

Disorder and Antisocial Behaviour

CONTEXT

3,138 disorder incidents have been recorded year to date, a decrease of 27.6% on the previous years' average and have returned to similar levels seen pre pandemic. The spike noted in 2020/21 was primarily due perceived or actual breaches of COVID-19 regulations.

Many disorder incidents reported in Inverclyde are as a result of groups of young people gathering near to retail / supermarkets who may have longer opening hours and large groups gathering to consume alcohol. Overall most youth offenders are aged between 13 and 18 years of age. A significant number of repeat offenders reside or have resided within local children's units within the Division.



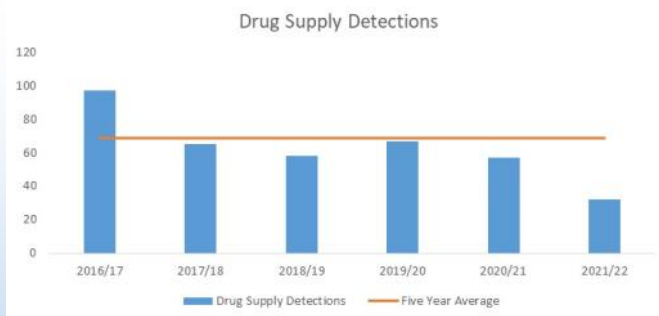
As the holiday period approaches Inverclyde Police have been developing our multi-agency youth safeguarding plan to incorporate support for our night time economy. Additional patrols will be conducted around licenced premises in order to maximise the safety to patrons and ensure resources are in the right places at the right time. Police and partners are issuing an appeal direct to parents through a dedicated newsletter to highlight safety concerns regarding large gathered groups, Anti-Social Behaviour and provide important information regarding fire and water safety. In April 2022 Inverclyde Police, Morton Community and Tesco have joined forces to setup 'Street Football' sessions aimed to encourage young people to get involved in sports. 'Street Football' is scheduled to run every Friday night within Tesco Car park in Port Glasgow as part of a diversionary tactic and if popular can be extended to other localities.

SERIOUS ORGANISED CRIME - DATA OVERVIEW

CONTEXT:

YTD, there have been 32 drug supply detections in Inverclyde, compared to a five year average of 68.8. However, an additional 18 drug supply charges have been reported in the current year, with forensic analysis results of seized drugs currently awaited. Since the beginning of April 2022 a further 9 drug supply detections have been reported within Inverclyde.

Proactivity continues to target the three Serious and Organised Crime Groups (SOCGs) currently managed by Renfrewshire & Inverclyde Division, one of which predominantly impacts on Inverclyde. The organised criminality of the Inverclyde-based group predominantly involves drug supply activities.



PROTECTING PEOPLE AT RISK FROM HARM - DATA OVERVIEW

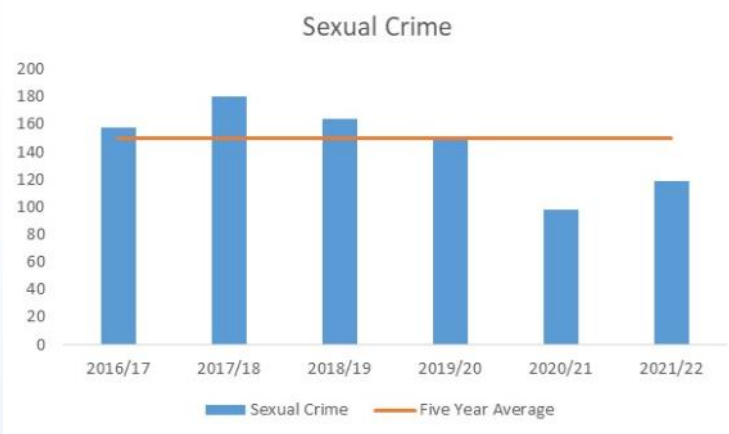
CONTEXT

Sexual Crime

Reported sexual crimes decreased by 20.8% compared to the preceding five year average, to a total of 119 crimes.

The detection rate for sexual crimes is 42%, down from a five year average of 57.7%. 76% of sexual crimes reported in the current year occurred in dwelling houses and other private settings.

35% of the sexual crimes recorded in the reporting period were against young people (under the age of 16 years) at the time of the offence.



Over 39% of all recorded sexual crimes in Inverclyde involved non-recent reporting, with over half of these reports involving child victims aged 16 and under.

Missing People


111 missing person reports have been recorded in Inverclyde, as compared to 49 in the same period in 2020/21. Over 36% of the total number missing person incidents related to the top five most frequent repeat missing people within Inverclyde, all of whom were aged 16 years and younger. Overall, 50.4% of missing people were aged 19 or under, indicating a shift towards younger people being involved in missing person incidents as compared to the previous year. Missing person incidents relating to residents in children's care homes more than doubled in volume on last year's figures from 10% to 22.5%. Over 63% of all incidents resulted in missing persons being traced within 24 hours. Within the current year, Neil Street Children's Centre was the predominant location for persons to be reported missing, followed by Inverclyde Royal Hospital. Reports of missing persons within Inverclyde have returned to pre pandemic levels seen in 2019/20, where a similar number of persons were reported missing (n=118).

Domestic Abuse

800 domestic abuse incidents have been recorded, down by 9.3% when compared to the previous five year average. 47.5% of these incidents resulted in at least one domestic crime being recorded. The detection rate for domestic crime was 70.6%, a n increase of 0.3 percentage points on the previous year's detection rate.

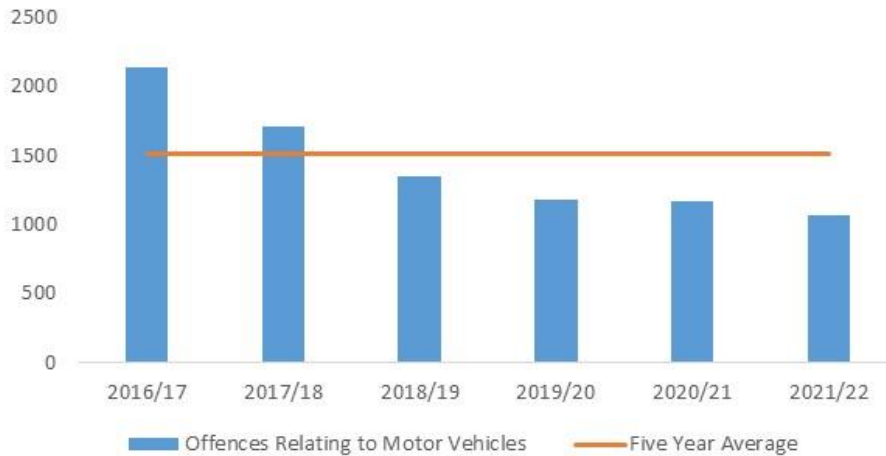
ROAD SAFETY & ROAD CRIME - DATA OVERVIEW

PRIORITY: REDUCE THE NUMBER OF PERSONS KILLED OR INJURED ON OUR ROADS

| Road Traffic Casualties | | 2020/21 | 2021/22 |
|---|---------------------------------------|---------|---------|
|  | Number of persons killed on our roads | 2 | 1 |
| | Number of persons seriously injured | 10 | 15 |
| | Number of persons slightly injured | 37 | 26 |
| | Number of children seriously injured | 0 | 3 |

Road Traffic Data from 01/04/2021 to 31/01/2022

Offences Relating to Motor Vehicles



CONTEXT

There has been one road fatality throughout the reporting period. In the same period last year, two road fatalities occurred. Meanwhile, serious road injuries have increased from 10 to 15, while slight injuries have fallen from 37 to 26. Overall, this equates to four fewer road injuries as compared to last year. Three children have been seriously injured on Inverclyde’s roads year-to-date, an increase on the same period last year.

While offences relating to motor vehicles fell by 29.4% on the five year average to a total of 1,068, notable increases were recorded in respect of the number of disqualified, drink and drug and dangerous driving offences. 133 drink and drug driving offences (including failure to provide a sample) have been recorded—an increase of 41.5% on the five year average. 33 dangerous driving offences have been recorded YTD, an increase of 26.0% on the five year average.

The detection rate for offences relating to motor vehicles overall fell by 7.3 percentage points on the five year average, to 83.8% in the current year. This decrease is primarily due to the growing demand on Forensic Services resulting in delays in toxicology results being returned in relation to drink and drug driving offences. The detection rate for the drink and drug driving offences is 78.9%, down from a five year average of 93.4%.

Local officers in conjunction with Road Policing colleagues conduct regular engagement and enforcement initiatives aimed at raising awareness about various aspects of road safety. These included high visibility patrols and static speed checks at various locations throughout Inverclyde targeting areas highlighted for road safety concerns directly by the community or by elected representatives.

PUBLIC CONFIDENCE: COMPLAINTS & USER SATISFACTION

COMPLAINTS ABOUT THE POLICE

From 01/04/2021 - 31/03/2022

| Allegation Category and Type | PYTD | YTD | % change from PYTD |
|--|------------|-----------|--------------------|
| On Duty - TOTAL | 119 | 74 | -37.8% |
| Assault | 17 | 9 | -47.1% |
| Discriminatory Behaviour | 1 | 0 | -100.0% |
| Excessive Force | 5 | 13 | 160.0% |
| Incivility | 22 | 17 | -22.7% |
| Irregularity in Procedure | 65 | 24 | -63.1% |
| Neglect of Duty | 0 | 1 | x |
| Oppressive Conduct/Harassment | 4 | 3 | -25.0% |
| Other - Criminal | 2 | 2 | 0.0% |
| Other - Non Criminal | 2 | 3 | 50.0% |
| Unlawful/Unnecessary Arrest or Detention | 1 | 2 | 100.0% |
| Quality Of Service - TOTAL | 24 | 21 | -12.5% |
| Policy/Procedure | 0 | 5 | x |
| Service Delivery | 6 | 3 | -50.0% |
| Service Outcome | 18 | 13 | -27.8% |
| Grand Total | 143 | 95 | -33.6% |

CONTEXT

A total of 95 complaints have been made in the reporting period, equating to 30.4 complaints per 10,000 police incidents. No off duty allegations were made in the reporting period, while a total of 74 on duty allegations were made (compared to a three year average of 72 allegations). A total of 21 allegations were made in relation to quality of service, above the previous three year average of 20.0.

| | | | |
|-------------------------|---|--------------------|-------------------------|
| Report To: | Local Police and Fire Scrutiny Committee | Date: | 23 June 2022 |
| Report By: | Corporate Director Education, Communities & Organisational Development | Report No: | P&F/04/22/HS |
| Contact Officer: | Hugh Scott, Service Manager, Community Learning Development, Community Safety & Resilience and Sport | Contact No: | 01475 715450 |
| Subject: | Local Police and Fire Scrutiny Committee Update Report | | |

1.0 PURPOSE

- 1.1 The purpose of this report is to update the Local Police and Fire Scrutiny Committee on current and emerging issues relating to Police Scotland and Scottish Fire and Rescue Services.

2.0 SUMMARY

- 2.1 This report informs committee of local and national initiatives, reviews, and consultations and, where appropriate, informs Members of potential future agenda items relevant to Police Scotland and Scottish Fire and Rescue and local impacts.
- 2.2 This report is intended to draw these elements together with a view to informing and shaping future meeting agendas as appropriate and raising awareness of emerging issues.
- 2.3 Updates are provided from the Scottish Police Authority Board and the Scottish Fire and Rescue Services Board.

3.0 RECOMMENDATIONS

- 3.1 That the Committee notes the current and emerging national issues relating to Police and Fire & Rescue matters.

Ruth Binks
Corporate Director
Education, Communities & Organisational Development

4.0 THE SCOTTISH POLICE AUTHORITY BOARD

4.1 The meeting of SPA Board was held on the [26th May 2022](#) and considered several updates, including:-

- Independent Advisory Group: Coronavirus powers
- Violence against women and girls (VAWG)
- Mental Health Strategy
- Mental Health Pathway (MHP)

4.2 Independent Advisory Group: Coronavirus powers

The work of the Independent Advisory Group set up to review Police Scotland's use of temporary powers relating to the Coronavirus crisis has come to an end. The Authority will host a webinar on 4 August on the policing of Covid-19, and lessons learned for the future with key contributions from Police Scotland, partners and academia.

4.3 Violence against women and girls (VAWG)

Police Scotland reported to the Authority in January about its intention to develop a VAWG strategy setting out how it will contribute to tackling this crime in all its forms. To inform the strategy, the Authority and COSLA will co-host a seminar with key stakeholders. Michelle Miller, Chair of the Policing Performance Committee, will co-host the seminar on behalf of the Authority on Tuesday 28 June at Tulliallan Castle. The agenda has been well developed with Police Scotland and COSLA, and work is currently ongoing on the invitation list to ensure that the right mix of stakeholders are invited. Police Scotland's strategy will be reported to an Authority meeting later this year.

4.4 Mental Health Strategy

A strategy draft has now been considered and approved by members of the Mental Health Governance Group and has been circulated to external partners for consultation and comment.

4.5 Mental Health Pathway (MHP)

The Mental Health Pathway (MHP) involves collaboration between Police Scotland, NHS24, and the Scottish Ambulance Service, with the key objective to provide the correct response to a mental health incident at the first point of contact.

The first phase of the MHP was launched in 2020, which enabled C3 Division to effectively assess and refer members of the public who had phoned 101 or 999 while in mental health crisis, directly to the NHS24 Mental Health Hub, ensuring the appropriate support and response was provided.

In March 2022, phase two 'test of change' was launched within West Command area. This followed successful completion of joint agency training between NHS24 and Police Scotland, and means that five Mental Health Nurse Practitioners are now co-located with mental health trained police officers across the Resolution Teams situated within C3 Division in Glasgow.

As part of phase two, where mental health is believed to be a factor, calls are triaged to provide professional medical advice designed to improve outcomes and earlier access to the right care for those in mental health crisis. An outcomes based evaluation of this phase will be undertaken.

5.0 THE SCOTTISH FIRE & RESCUE SERVICE BOARD

- 5.1 The SFRS held a board meeting on the [28th April 2022](#), which included:-
- Grenfell Tower Fire Update
 - The Gaelic Language Plan 2022-2025

5.2 Grenfell Tower Fire Update

Following the Grenfell Tower fire tragedy in June 2017, the following key points were highlighted:

- Significant progress made during this reporting period including the delivery of a series of training exercises to test the fireground and operations control procedures.
- Phase One action plan has been completed and was being implemented across the Service.
- Closing report to be presented to the next meeting (31 May 2022) and will include a presentation on how the Service has developed and improved the high-rise firefighting procedures.
- HMFSI were currently undertaking a thematic inspection of High Rise Buildings.

5.3 The Gaelic Language Plan 2022-2025

A report was presented to the Board seeking approval for the 2nd iteration of the SFRS Gaelic Language Plan (GLP) to meet statutory duties as set out by the Gaelic Language (Scotland) Act 2005. Highlighting the following:

- Amendments made following public consultation
- Breakdown of translation costs incurred to date.
- High level aims detailed within Section 3 of the GLP.

The Board welcomed the revisions to the Gaelic Language Plan 2022-25 and queried the reasons for the late submission for approval. The Board were informed of the impact Covid had, as well as the debates at the SLT had resulted in the tight timescale.

The Board noted the costings associated with the plan and questioned whether this was appropriate use of public funds. It was noted that the costings within the report were based on spend to date.

Regarding dual signage, the Service would consider this as and when any existing signage required replacement or alternatively, on specific priority locations i.e. museum. The Board were informed of the public opinion was divided on this topic, however, the Service were required to meet our legislative requirements under the Gaelic Language Scotland Act 2005

6.0 IMPLICATIONS

6.1 Finance

Financial Implications

One off Costs

| Cost Centre | Budget Heading | Budget Years | Proposed Spend this Report £000 | Virement From | Other Comments |
|-------------|----------------|--------------|------------------------------------|---------------|----------------|
| N/A | | | | | |

Annually Recurring Costs/ (Savings)

| Cost Centre | Budget Heading | With Effect from | Annual Net Impact £000 | Virement From (If Applicable) | Other Comments |
|-------------|----------------|------------------|---------------------------|-------------------------------|----------------|
| N/A | | | | | |

6.2 Legal

In respect of section 10 of this report, section 45(5) of the Police & Fire Reform (Scotland) Act 2012 notes; A local commander must provide to the local authority such— (a)reports on the carrying out of police functions in its area (including by reference to any local policing plan in force for the area), (b) statistical information on complaints made about the Police Service in, or the policing of, its area, and (c) other information about the policing of its area, as the local authority may reasonably require.

6.3 Human Resources

There are no Human Resources issues associated with this report.

6.4 Equalities

(a) Equalities

Has an Equality Impact Assessment been carried out?

| | |
|---|---|
| | YES (see attached appendix) |
| X | NO - This report does not introduce a new policy, function or strategy or recommend a change to an existing policy, function or strategy. Therefore, no Equality Impact Assessment is required. |

(b) Fairer Scotland Duty

IF this report affects or proposes any major strategic decision –

Has there been an active consideration of how this reports recommendations reduce inequalities of outcome?

| | |
|---|--|
| | YES – A written statement showing how this report's recommendations reduce inequalities of outcome caused by socio-economic disadvantage has been completed. |
| X | NO |

(c) Data Protection

Has a Data Protection Impact Assessment been carried out?

| | |
|---|--|
| | YES – This report involves data processing which may result in a high risk to the rights and freedoms of individuals |
| X | NO |

6.5 Repopulation

There are no direct repopulation issues associated with this report.

7.0 Consultations

7.1 There were no consultations required outwith those noted in the report.

8.0 BACKGROUND PAPERS

8.1 There are no background papers associated with this report.